

EXHIBIT 2

Cease and Desist Letter to Platinum Recovery LLC

Date: October 29th, 2024

To: Platinum Recovery LLC
PO Box 441
Marietta, Ohio 45750
(740)373-8811

From: James Caldwell
107 Strecker Hill
Marietta, Ohio 45750


2 Subjects: State & Federal law breach
&
Debt dispute

Dear Platinum Recover, Mr. Sward and Ms. Leiter

This letter is to inform you that Platinum Recovery and its staff are in breach of State and Federal laws.

First, starting on October 3rd, I received a call from (740) 373-8811. No message left.

This continued on October 7th, 8th (twice), 9th and 10th. All without messages being left.

On October 11th at 1:13 PM I called the number listed above because of receiving multiple calls, from an unknown caller who was not leaving messages. That number was Platinum Recovery LLC

On Oct 11th at 1:13PM I spoke to a representative named Tracy in a 6 minute and 20 second recorded phone call.

At 5 minutes and 33 seconds into the call with Tracy, I was VERY clear in a recorded call, for Platinum Recovery to **NEVER** call my phone number again.

On October 11th @ 4:03 PM I received a call from Cristel at Platinum Recovery. Again, this is a recorded call and I informed Cristel / Platinum Recovery of the breach in State and Federal laws.

Secondly, I dispute the debt your staff spoke about in the above call and was the first time learning of such.

This letter is to serve as notice that Platinum Recovery LLC was in breach of State and Federal laws and potentially at risk for litigation and sanctions:

***Not limited to the following:**

Ohio Revised Code

Section 2917.21 | Telecommunications harassment.

(In part)

(A) No person shall knowingly make or cause to be made a telecommunication, or knowingly permit a telecommunication to be made from a telecommunications device under the person's control, to another, if the caller does any of the following:

(5) Knowingly makes the telecommunication to the recipient of the telecommunication, to another person at the premises to which the telecommunication is made, or to those premises, and the recipient or another person at those premises previously has told the caller not to make a telecommunication to those premises or to any persons at those premises.

US Federal Code

Fair Debt Collection Practices Act

806. Harassment or abuse (in part)

(5) Causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.

(6) Except as provided in section 1692b of this title, the placement of telephone calls without meaningful disclosure of the caller's identity.

809. Validation of debts

(a) Notice of debt; contents

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing

Your attorney is welcome to call me and discuss a settlement about these breaches at 740-525-4462 within 10 business days.

If I receive no response, I will assume Platinum Recovery LLC has no intention to discuss the above matters, reach a settlement and I will pursue remedies to resolve.

Best regards,

James Caldwell
107 Strecker Hill
Marietta, Ohio 45750


Copy: File

Attached: 2 Callx phone recording screen shots
2 call log screen shots

Letter sent: Certificate of Mailing USPS
&
Regular mail USPS



